

Annual 47 C.F.R. S: 64.2009(e) CPNI Certification

EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2008

Date filed: 1/12/09

Name of company covered by this certification: **Community Antenna Service, Inc.**

Form 499 Filer ID: 826986

Name of signatory: **Lisa Wilkinson**

Title of signatory: **Vice President**

I, **Lisa Wilkinson**, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. S: 64.2001 et seq.

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 et seq. of the Commission's rules.

The company **has not** taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year. Companies must report on any information that they have with respect to the processes pretexters are using to attempt to access CPNI, and what steps companies are taking to protect CPNI.

If affirmative: [Provide explanation of any actions taken against data brokers]

The company **has not** received any customer complaints in the past year concerning the unauthorized release of CPNI (number of customer complaints a company has received related to unauthorized access to CPNI, or unauthorized disclosure of CPNI, broken down by category or complaint, e.g., instances of improper access by employees, instances of improper disclosure to individuals not authorized to receive the information, or instances of improper access to online information by individuals not authorized to view the information).

If affirmative: [Provide summary of all customer complaints received in the past year concerning the unauthorized release of CPNI.]

Signed  [electronic signature]



1525 Dupont Rd
Parkersburg, WV 26101
Phone: 304-420-2470
Fax: 304-420-2474
E-mail: lwilkinson@cascable.com

FCC
445 12th St SW
Washington, D.C. 20554

Re: CPNI Policies

CAS has in place a policy regarding the protection of the confidentiality of customer information provided to any employee, contractor, agent, affiliate or partner of CAS. CAS requires all employees or agents who have any contact with customers or customer information to agree to the policies set forth in our written CPNI policy. Signed employee agreements are kept on file at our main office.

CAS, being a small cable company, does not sell any customer information to third parties, does not engage in any outbound telemarketing to customers for the purpose of upgrading to a higher level of service, and does not employ any retention or win-back efforts when a customer chooses to disconnect. Our largest concern with the CPNI was insuring that all customer information was given complete privacy. However, we did put in our policy information on all types of customer privacy issues to insure that our employees know the practices and procedures at all levels.

Please let me know if there is any further information that is required of our company.

I declare under penalty of perjury that the foregoing is true and correct.

A handwritten signature in cursive script, reading 'Lisa Wilkinson', written over a horizontal line.

Lisa Wilkinson
Vice President

Executed on 1/12/09